



The Bottom Line About Telework

High Tech High Touch Solutions, Inc.
Tele-seminar
October 6, 2009

WASHINGTON STATE UNIVERSITY
 **EXTENSION**

WSU and Telework

1989

Governor's Conference on Telecommuting

1989-2000

Traditional/urban telework research, promotion, program/policy development & training

2000-2008

Rural telework

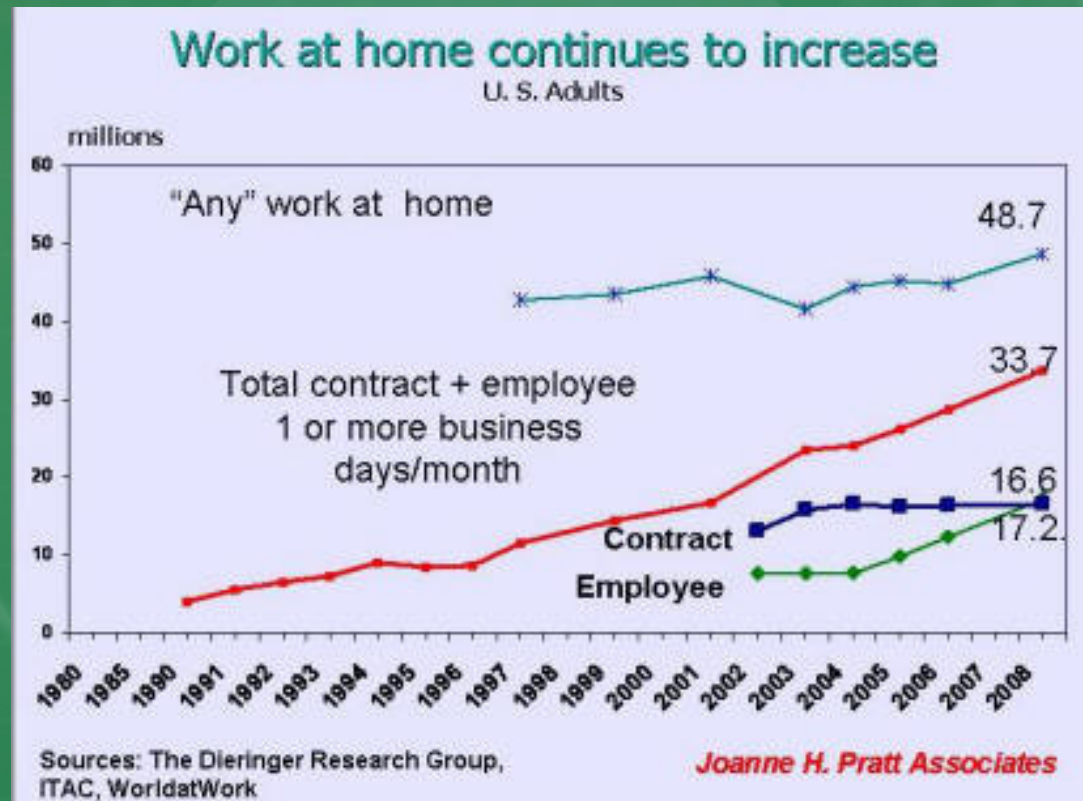
2008-present

Urban and rural telework & other digital technology initiatives

Telework - Work Anywhere



Trends – U.S. Teleworkers



*Source: Trendlines 2009, WorldatWork
(February 2009)*

Trends – Driving Forces

- Knowledge-based work
- Economic pressures
- Environmental concerns
- Digital technologies
- Workforce demographics
- Business continuity
- Regulatory actions
- Globalization
- New economy



Telework Challenges

- Resistance from managers
- Resistance from workers
- Limited use of readily available collaborative technologies
- Requires changes in business processes



**FUTURE
WORK**
A Strategic Organization
for a Global Tomorrow

Overcome Challenges

Successful, sustainable telework requires:

- **Solid business reasons**
- **Executive commitment**
- **Supportive corporate culture**
- **Program development, implementation & evaluation**
- **Time**



Telework Return on Investment

- Improves work processes
- Boosts technology skills & use
- Increases access to talent
- Decreases human capital costs
- Insures business continuity
- Reduces facility expenses
- Expands business opportunities, products & innovation to support remote workers



Telework Resources

- Free online tools
- Private sector firms/consultants
- Government organizations
- Associations
- Technology vendors
- Peers
- You and your employees



teleworktoolkit.com



[About Telework](#) [For Teleworkers](#) [For Managers](#) [For Organizations](#) [Technology](#) [Resources](#)

Welcome!

The Telework Toolkit is a free resource for individuals and organizations that want to learn more about telework or start a telework program.

Telework saves time & money, reduces greenhouse gases, and builds employee morale.

Become a telework champion and start the discussion in your community!

To get started, download the Community Template

Coming Soon

[About the Telework Pilot Project](#)

[Site Map](#)

[Report Broken Links](#)



Individuals: to learn about telework, start with ...

- [What is Telework?](#)
- [Benefits for Employees](#)
- [Q&A for Employees](#)
- [Exploring Telework](#)

Already Teleworking? learn more at ...

- [Tips for Success](#)

Organizations: to learn about telework, read ...

- [What is Telework?](#)
- [Benefits for Organizations](#)
- [Q&A for Organizations](#)
- [Management Concerns](#)

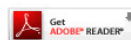
Get Started: to implement telework, read ...

- [Building a Telework Program](#)
- [Technology](#)



The Telework Pilot Project and Telework Toolkit were made possible by a grant from the Washington State Legislature.

Downloads from this site require Adobe Reader



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Q&A



Thank you!

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